

COVID-19 Travel Update #STAYSAFE

'FULL REFUND' PROMISE

If a cancellation is due to reasons such as COVID, lockdown restrictions, or force majeure and can be fully verified, Pelion Homes will provide the option of rescheduling your villa booking in line with similar seasonal dates or a full refund. We want to ensure you feel fully confident in booking with us and this is our way of saying thank you to all our guests

HOW IT WORKS

1. You book the perfect villa for your 2021 holiday on our website.
2. Should your travel dates become restricted by either Government advice or local restrictions in your destination country you will be offered the option to either move your dates or a full refund.

We advise that you purchase a comprehensive travel insurance policy as soon as your booking is confirmed. Also, to ensure you have followed the correct procedure to enter the country. You may need to complete a pre-departure form or get yourself tested for COVID-19 before you travel. If you don't meet the entry requirements for the country you're travelling to, you could be denied boarding, fined or delayed.

Please note that we are not liable for any other expenses, e.g., flight costs. We will not be held liable, nor pay any compensation, in the event of any injuries, deaths, losses, damages, costs or any other manner of claims if they arise due to the acts or omissions of the person or persons affected, or the acts or omissions of third parties unaffiliated with the service provisions covered within and defined by these terms and conditions.

We advise you to review the following page periodically for any updates. There is a passenger locator form to fill in. From all origins, Greece requires a negative Covid test 72 hours before entry. It is your sole responsibility to review the following page and abide by the official general public health safety guidelines. If you don't agree to follow the official travel instructions announced on the following page, our normal cancellation policy will apply. All info on the latest rules is available here: <https://travel.gov.gr/#/>

CLEANING PROTOCOL

We would also like to take the opportunity to reassure all of our guests that we are following public health authority guidance and implementing the necessary cleaning and disinfection measures during this challenging time. We will also be using special disinfectant cleaning products to ensure a high standard of cleanliness is maintained at all times, and to help our guests enjoy an even cleaner and safer stay from check-in to check-out.

Whilst wearing protective gloves and masks, our trained cleaners will follow strict regulations and guidelines. Ventilating all rooms, cleaning and disinfecting; Doorknobs, surfaces, light switches, remote controls, tables, window sills and handles, keys, hairdryers, ironing boards and irons, garbage and recycling bins. Appliances: oven, toaster, cooker, coffee maker. Kitchenware, toilet, sink and bathroom. Bed linens and throughout each bedroom.

Antiseptic liquids, hand sanitizers, disposable gloves, paper towels, face masks and tissues will be available in all villas for our guests.

We hope that this gives you some peace of mind and we are all very much looking forward to putting this behind us and welcoming you to [Pelion Homes](#)!!

Stay positive & take care for now.

For the most updated information on COVID and how to protect yourself, please visit the [National Public Health Organization website](#). For more information on villa bookings and your stay in Pelion with us, please contact info@pelionhomes.com